

**Report  
on the results of the survey  
Doctoral students' satisfaction with educational services  
for 2023-2024 academic year in educational program  
8D07301 Construction**

In February 2024, the Center of Quality Management and Accreditation conducted a survey on Doctoral students' satisfaction with educational services.

The purpose of the study is to measure consumer satisfaction with the quality of services provided by the University.

The subject of the study is doctoral students' ideas about organization of the educational process, the degree of satisfaction with its various characteristics.

The results of the survey were processed and presented in a generalized form with the guarantee of confidentiality of the personal opinions of doctoral students.

The object of the study is the 1st to 3rd year doctoral students.

In the survey, there took part 6 respondents; this amounted to 100% of the total number of doctoral students.

The following data were obtained during the survey:

**1. Are you satisfied with the research work?**

1.1 Relevance and compliance of the proposed topic of the dissertation research with your scientific interests
1.2 The level of organizational, methodological and informational support for preparation of the dissertation research
1.3 Professionalism and competence of the scientific supervisor
1.4 Opportunities for testing and publishing the results of the dissertation research
1.5 Access to participation in the departmental research projects, including the funded ones
1.6 Promptness of the University response to your requests
1.7 Availability, completeness and reliability of the information of scientific events held at the University and beyond
1.8 General level of organization and implementation of the foreign internship
1.9 The effectiveness of the foreign internship for you

Other (write your answer option)\_\_\_\_\_

If you answered “Not satisfied or completely dissatisfied” to the previous question, please provide recommendations for improvement \_\_\_\_\_

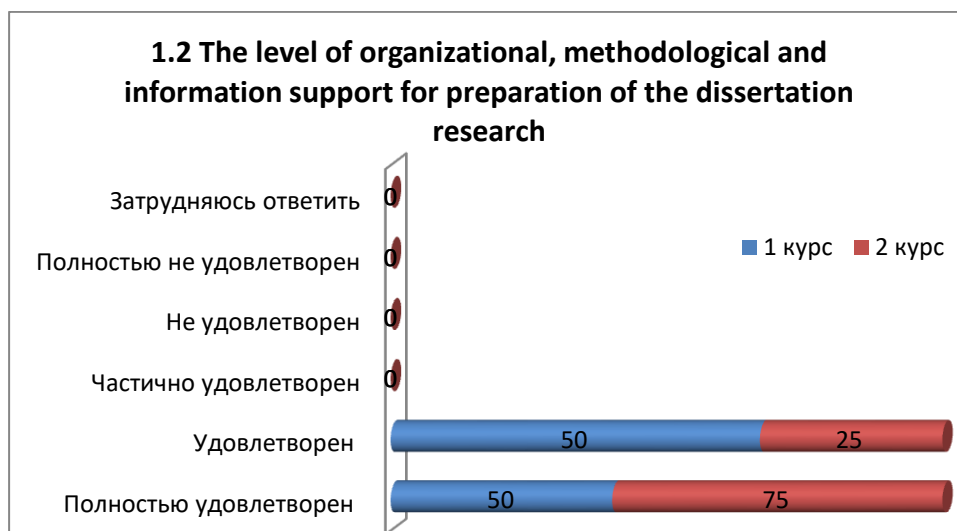
**1.1 Relevance and compliance of the proposed topic of dissertation research with your scientific interests**

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



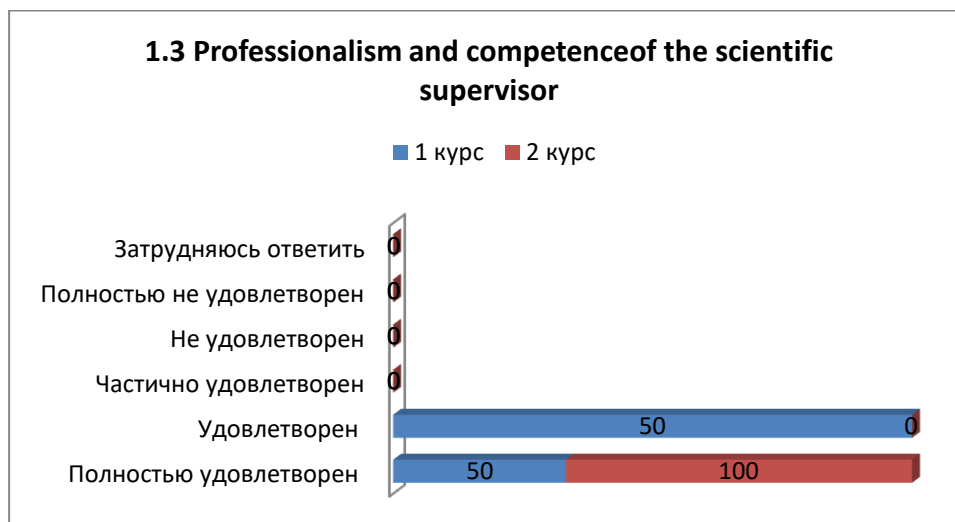
### 1.2 The level of organizational, methodological and informational support for preparation of the dissertation research

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



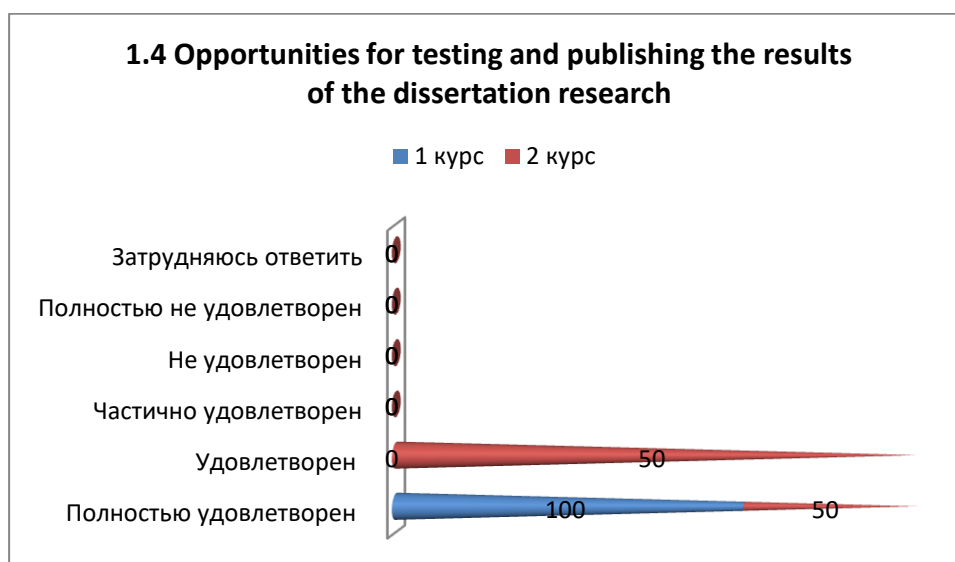
### 1.3 Professionalism and competence of the scientific supervisor

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	100
<b>Satisfied</b>	50	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 1.4 Opportunities for testing and publishing the results of the dissertation research

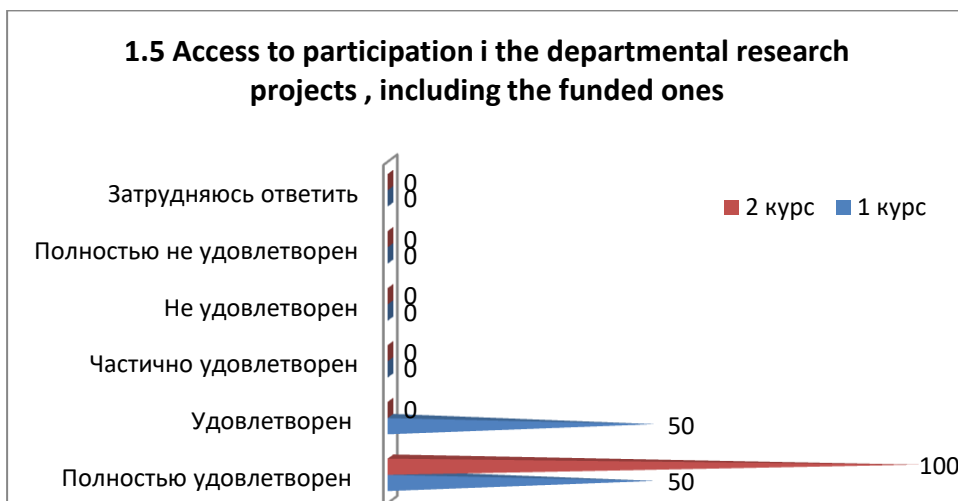
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	50
<b>Satisfied</b>	-	50
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 1.5 Access to participation in the departmental research projects, including the funded ones

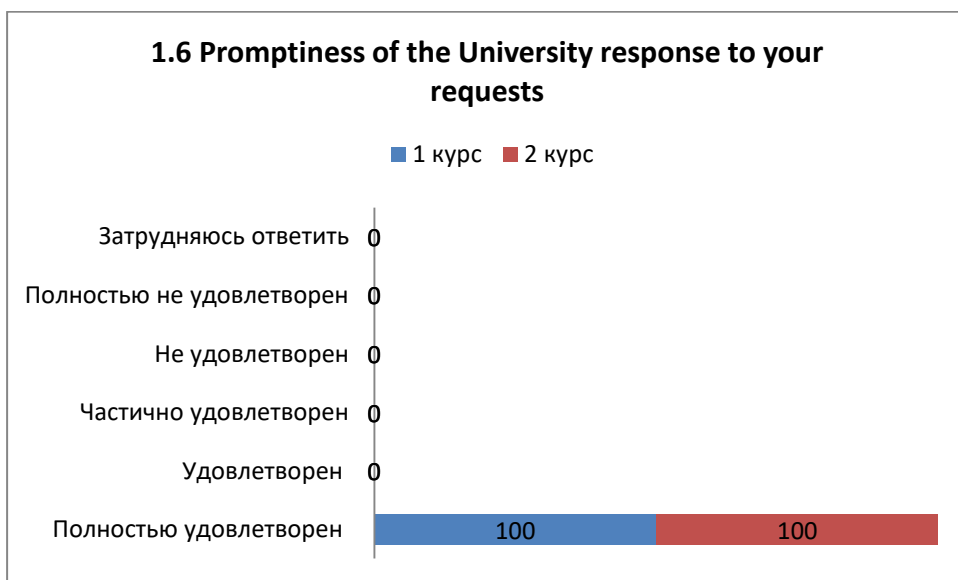
Answer options	1 year	2 year
<b>Completely satisfied</b>	50	100
<b>Satisfied</b>	50	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-

<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 1.6 Promptness of the University response to your requests

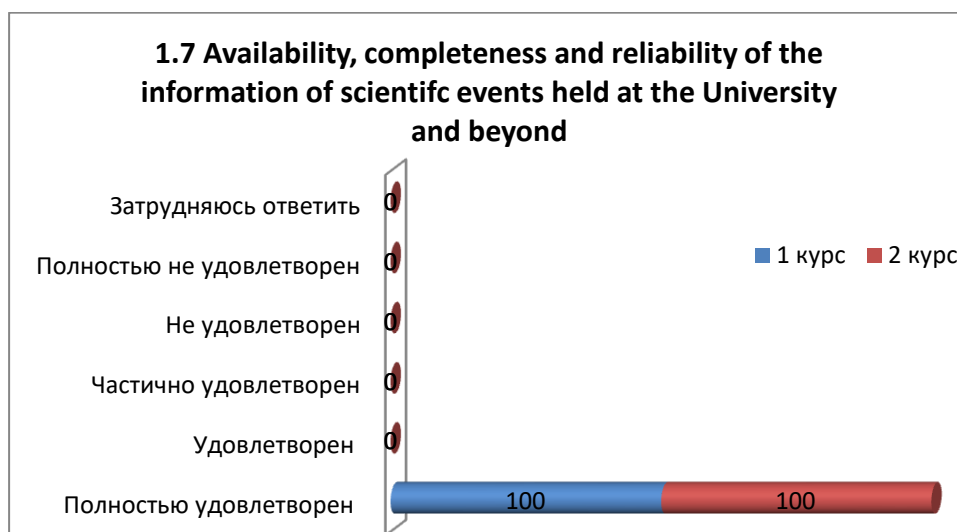
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
	-	-



### 1.7 Availability, completeness and reliability of the information of scientific events held at the University and beyond

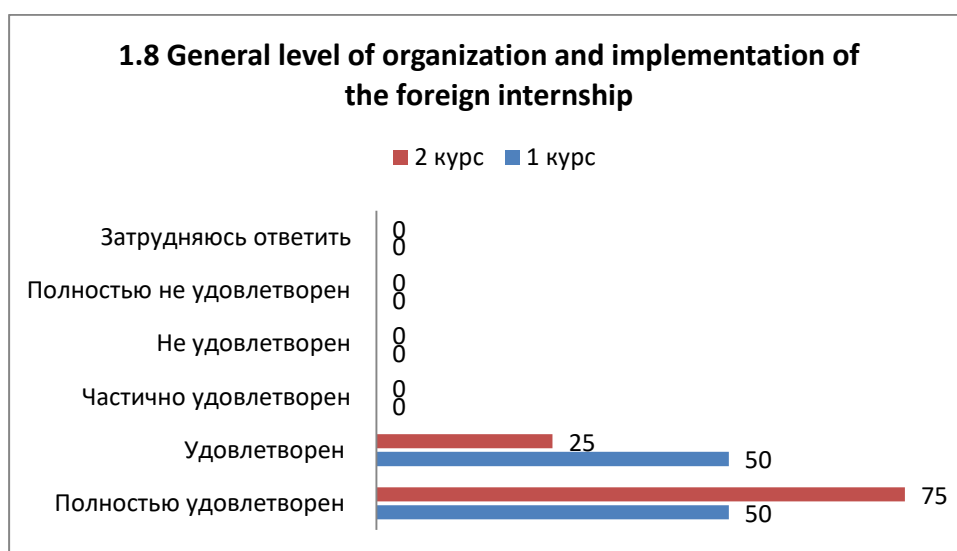
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-

<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 1.8 General level of organization and implementation of the foreign internship

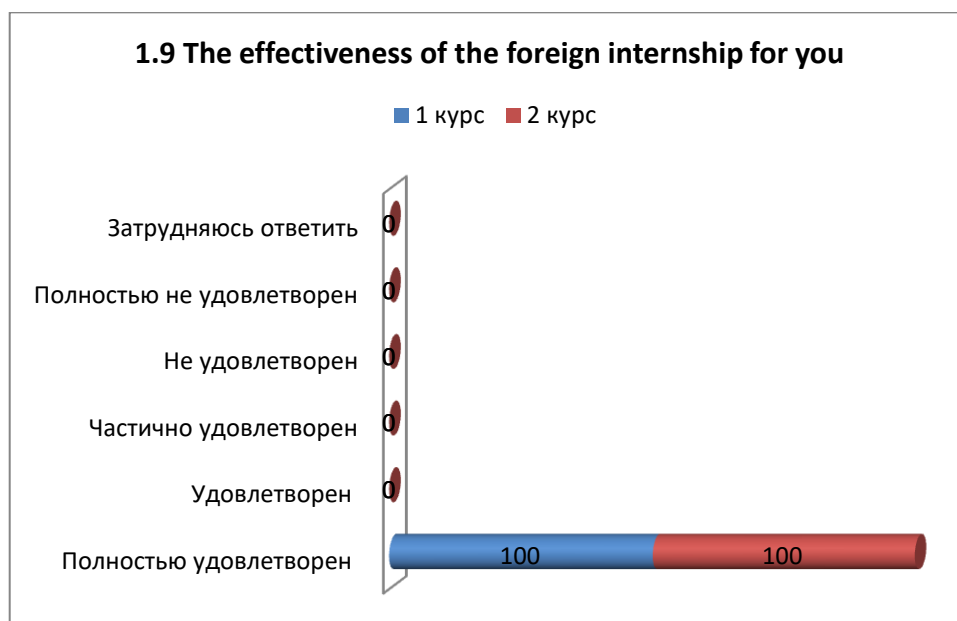
Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 1.9 The effectiveness of the foreign internship for you

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-

<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



## 2. Rate the professional skills of the domestic consultant in the field of research:

2.1 Demonstrates the ability to propose the development, implementation and adaptation of a comprehensive research program
2.2 Contributes to science through the research, which is reflected in cited national or international publications or patents
2.3 Has an international reputation in the research field, has contacts in scientific communities, and is able to present and to interpret research results
2.4 Makes a positive contribution to the development of scientific knowledge through cooperation and collaboration with the other scientists, including foreign ones
2.5 Publishes papers as the leading author-researcher, conducts scientific seminars and chairs sections at conferences
2.6 Defines acceptable research methodology, research techniques and approaches
2.7 Adheres to the standards of academic honesty and ethics in research and interpersonal communication

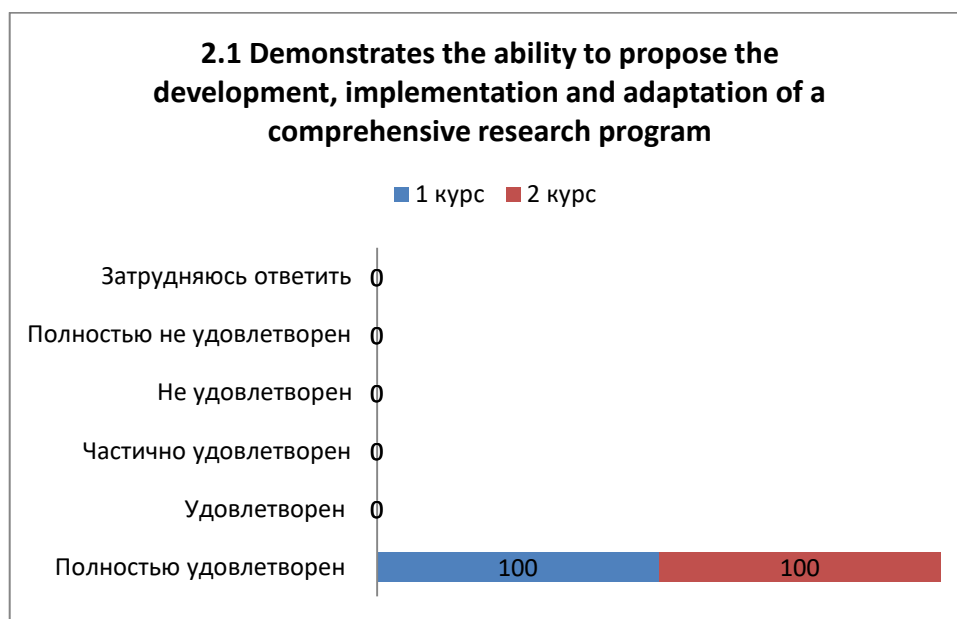
Other (write your option) \_\_\_\_\_

If you answered “Not satisfied or completely dissatisfied” to the previous question, please provide recommendations for improving the professional skills of domestic research consultants \_\_\_\_\_

### 2.1 Demonstrates the ability to propose the development, implementation and adaptation of a comprehensive research program

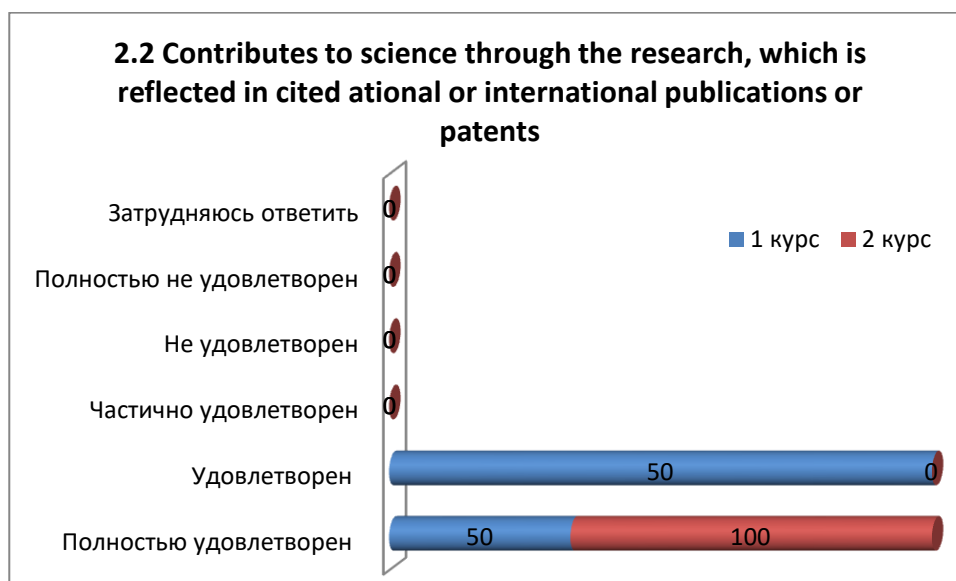
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-

<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**2.2 Contributes to science through the research, which is reflected in cited national or international publications or patents**

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	100
<b>Satisfied</b>	50	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**2.3 Has an international reputation in the research field, has contacts in scientific communities, and is able to present and to interpret research results**

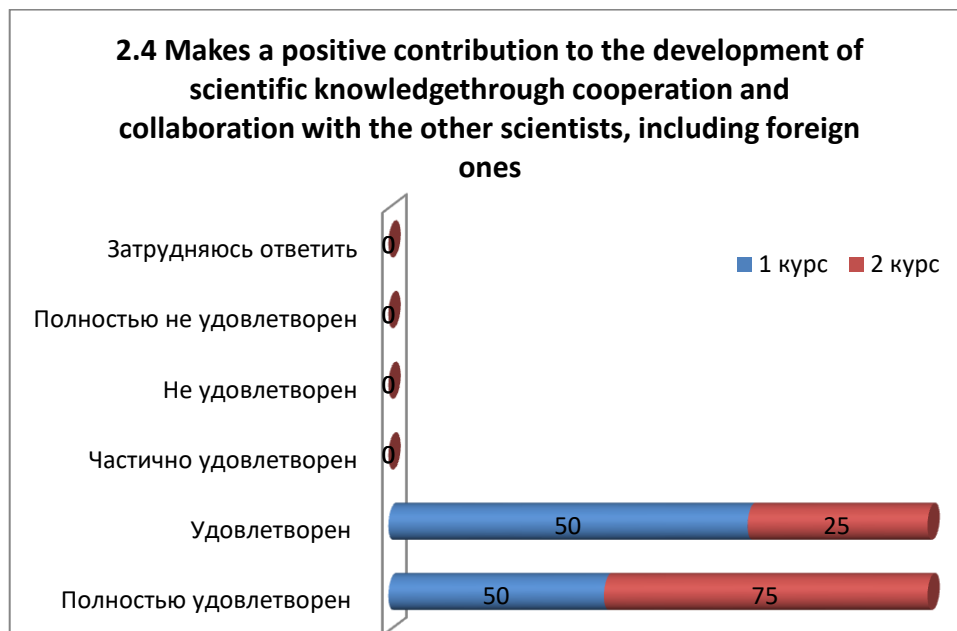
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	75
<b>Satisfied</b>	-	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**2.4 Makes a positive contribution to the development of scientific knowledge through cooperation and collaboration with the other scientists, including foreign ones**

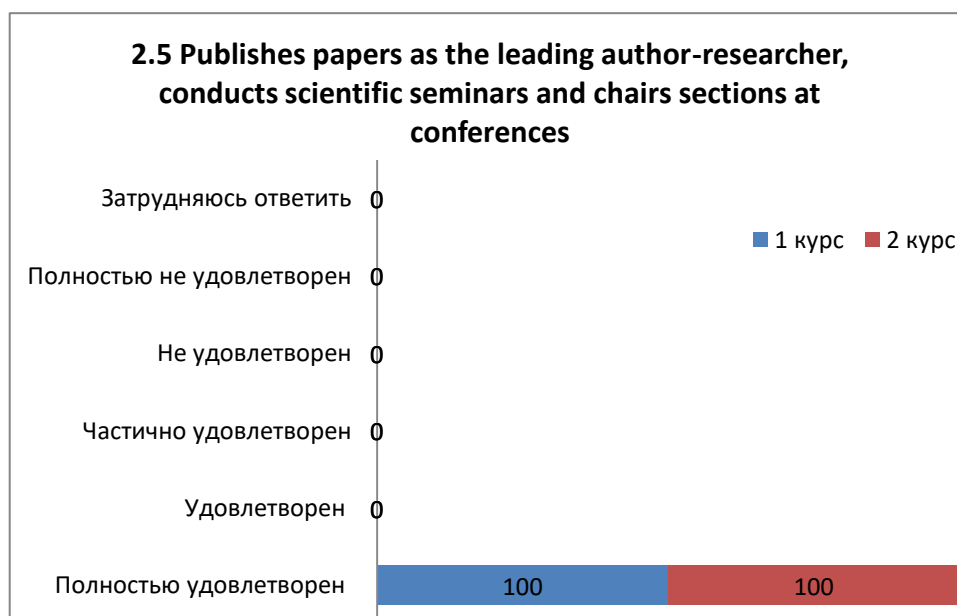
Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-





**2.5 Publishes papers as the leading author-researcher, conducts scientific seminars and chairs sections at conferences**

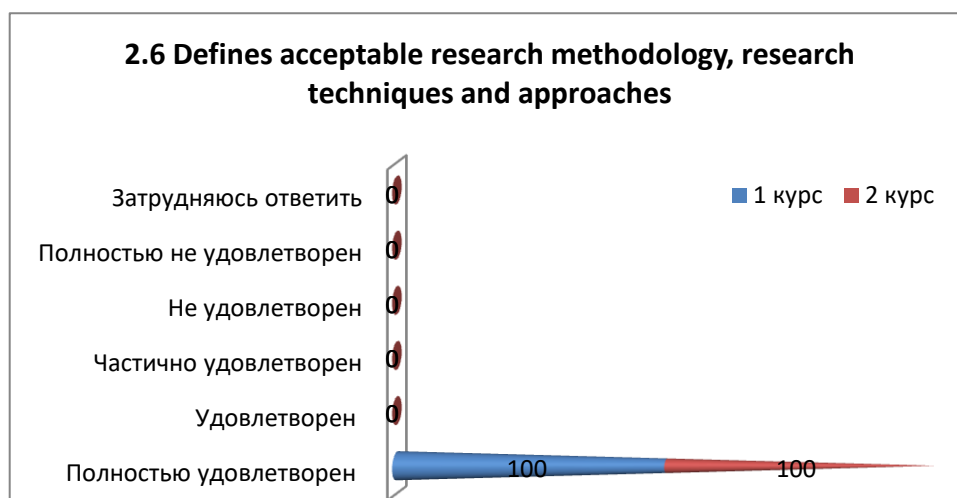
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**2.6 Defines acceptable research methodology, research techniques and approaches**

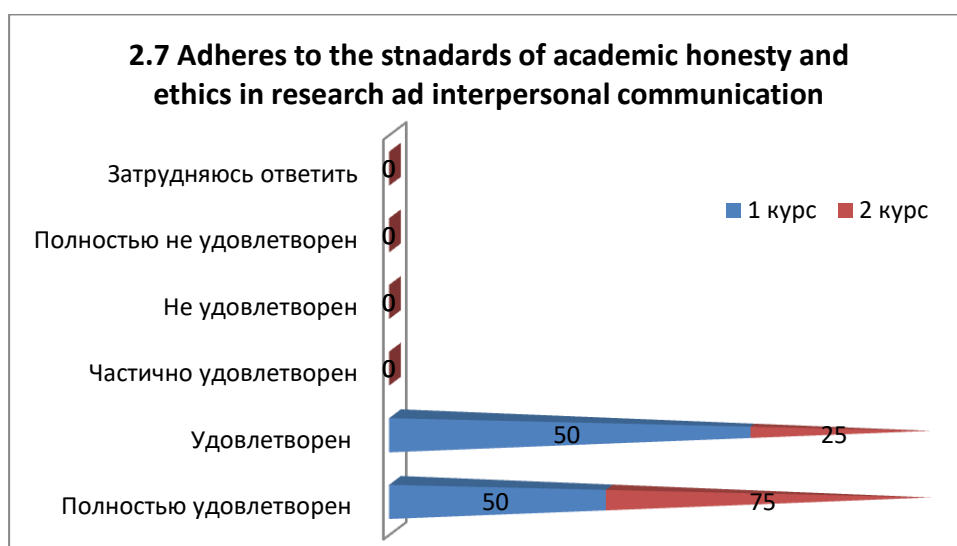
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100

<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 2.7 Adheres to the standards of academic honesty and ethics in research and interpersonal communication

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 3. Rate the professional skills of the foreign consultant in the field of research:

3.1 Provides practical advice and recommendations on the plan and content of the dissertation
3.2 Provides consultation on the research topic
3.3 Participates in organizing an overseas internship at research organizations
3.4 Received practical advice on writing and publishing an article in a journal with a non-zero impact factor included in the Scopus/Web of Science databases
3.5 Improved a foreign language proficiency
3.6 Introduced to global trends in the field of research and experience of working with a foreign scientist
3.7 Has the opportunity to listen to lectures of a foreign supervisor during doctoral studies
3.8 Forms of work of a doctoral student with a foreign scientific supervisor: - online, including via the Zoom platform, email, Skype, WhatsApp and messaging by phone
3.9 Offline, including during an overseas internship, guest lectures by a foreign consultant and traditional consultations
3.10 Adheres to the standards of academic honesty and ethics in research and interpersonal communication

Other (write your answer) \_\_\_\_\_

If you answered “Not satisfied or completely dissatisfied” to the previous question, please provide recommendations for improving the professional skills of domestic consultants in the field of research \_\_\_\_\_

Indicators:

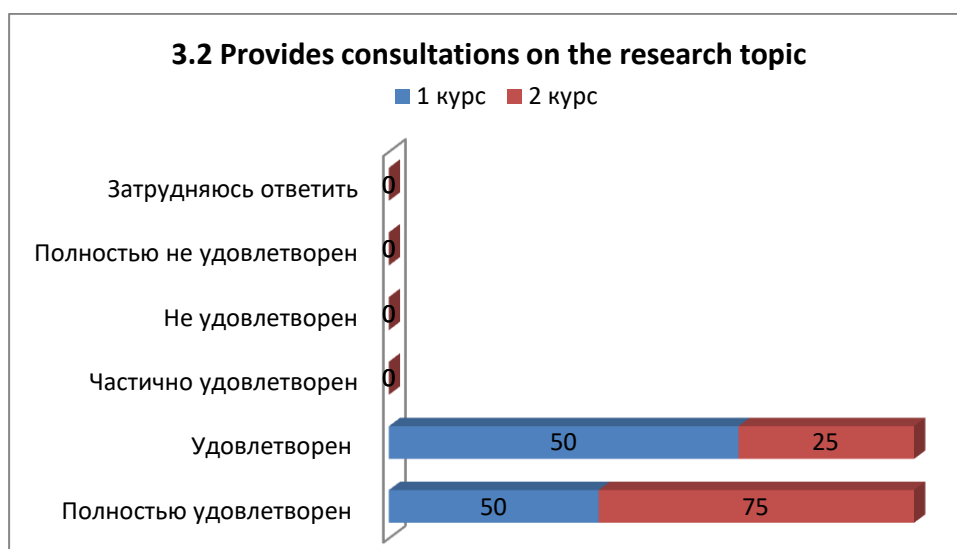
#### 3.1 Provides practical advice and recommendations on the plan and content of the dissertation

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



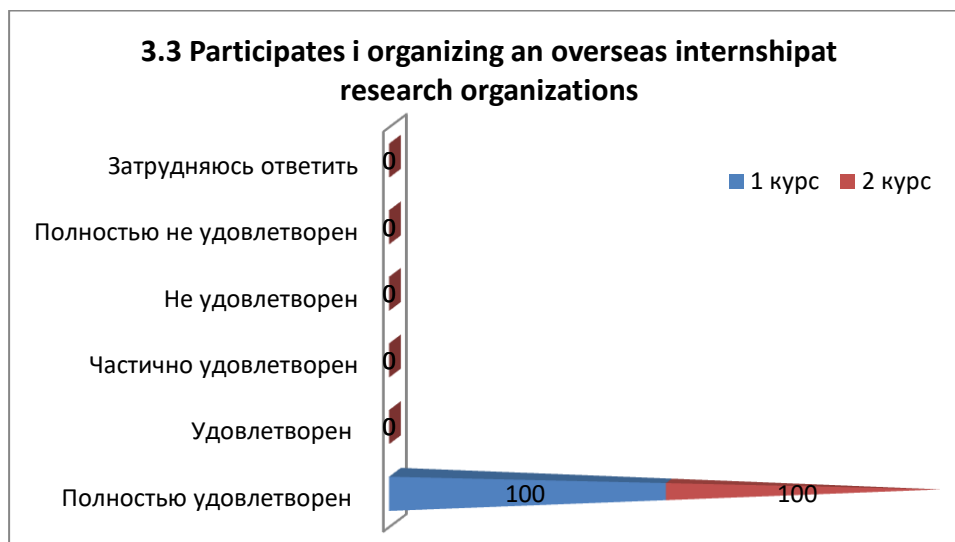
### 3.2 Provides consultations on the research topic

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



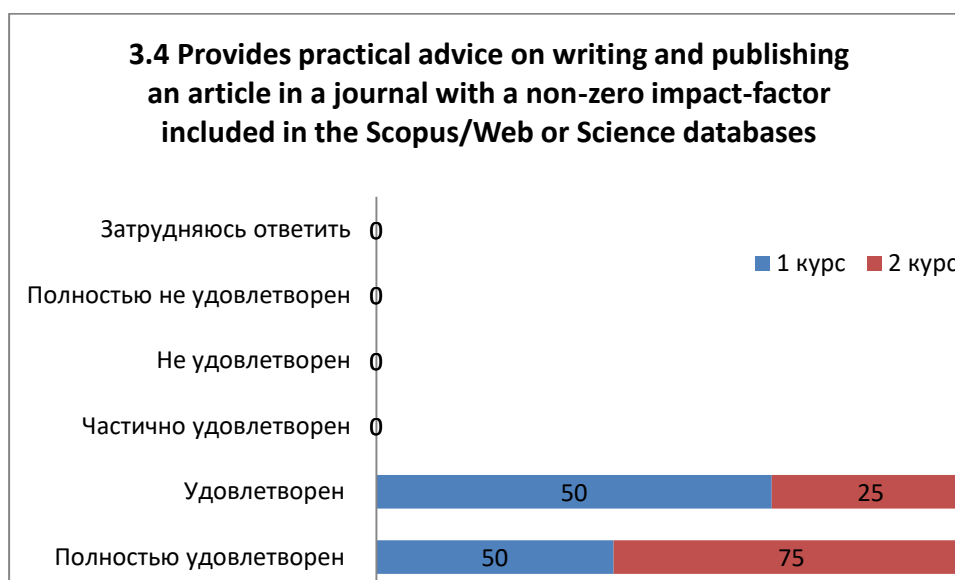
### 3.3 Participates in organizing an overseas internship at research organizations

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**3.4 Provides practical advice on writing and publishing an article in a journal with a non-zero impact factor included in the Scopus/Web of Science databases**

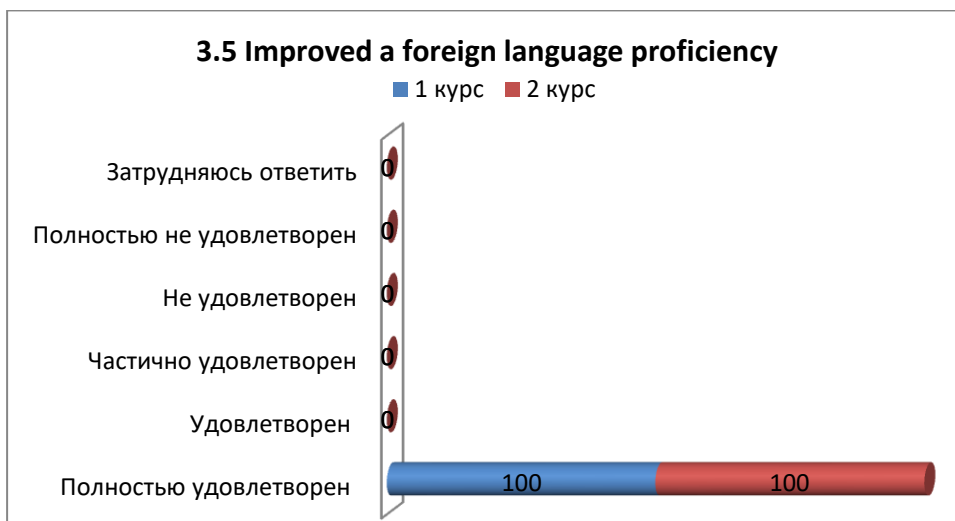
Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



**3.5 Improved a foreign language proficiency**

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Satisfied</b>	-	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-

<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 3.6 Introduced to global trends in the field of research and experience of working with a foreign scientist

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	75
<b>Satisfied</b>	50	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 3.7 Has the opportunity to listen to lectures of a foreign supervisor during doctoral studies

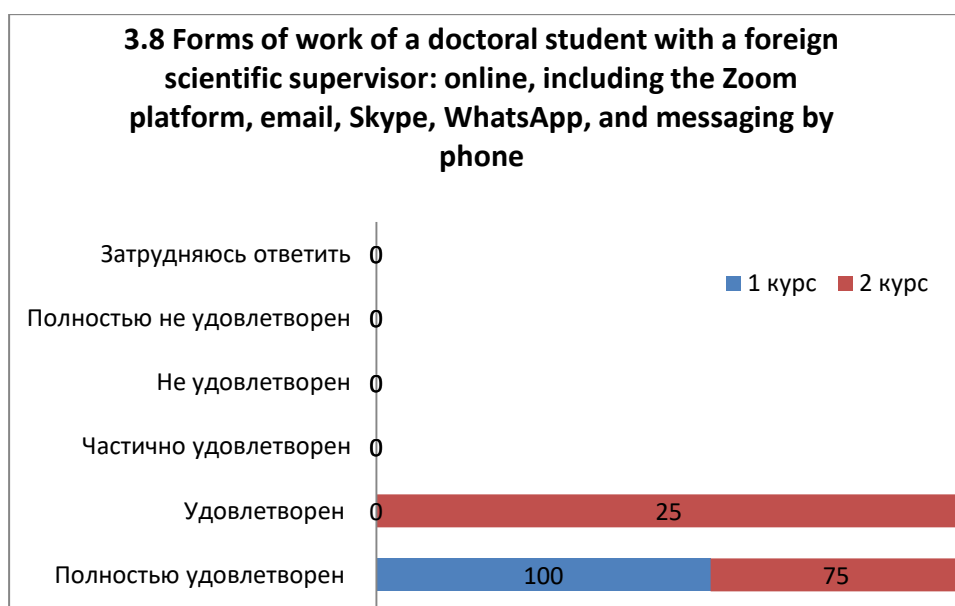
Answer options	1 year	2 year
<b>Completely satisfied</b>	50	100
<b>Satisfied</b>	50	-
<b>Partially satisfied</b>	-	-

<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



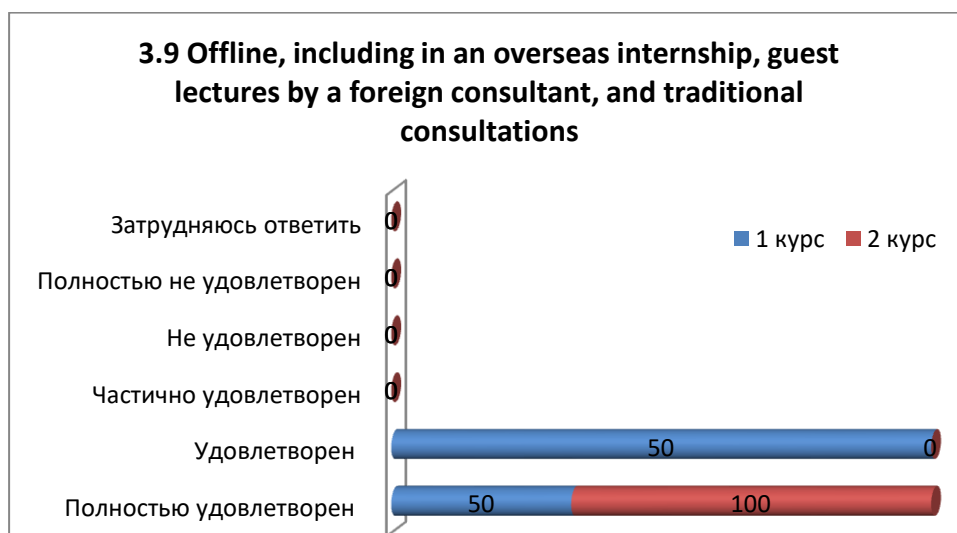
**3.8 Forms of work of a doctoral student with a foreign scientific supervisor: online, including via the Zoom platform, email, Skype, WhatsApp and messaging by phone**

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	75
<b>Satisfied</b>	-	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



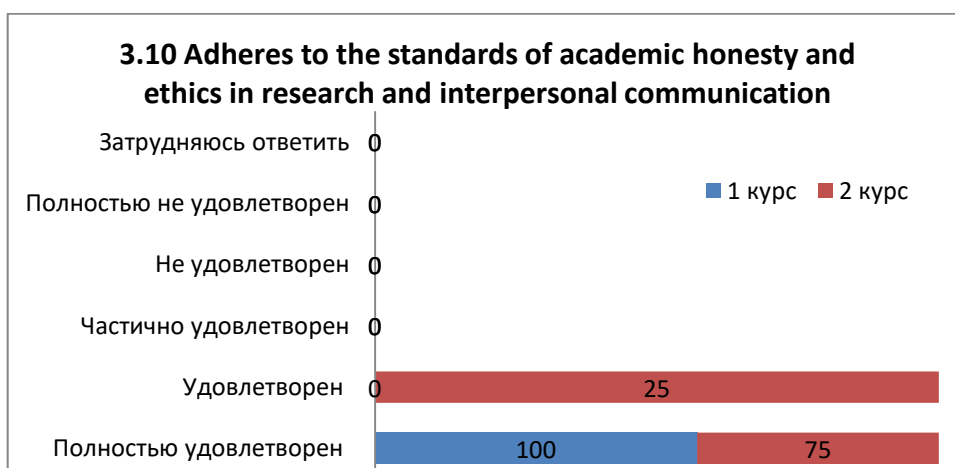
### 3.9 Offline, including in an overseas internship, guest lectures by a foreign consultant, and traditional consultations

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	100
<b>Satisfied</b>	50	-
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 3.10 Adheres to the standards of academic honesty and ethics in research and interpersonal communication

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	75
<b>Satisfied</b>	-	25
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Completely dissatisfied</b>	-	-
<b>I find it difficult to answer</b>	-	-





**4. Below there are listed various opportunities that a job can provide for a specialist. What importance do you attach to each of them, regardless of whether they were realized or not?**

4.1 Opportunity to improve skills
4.2 Opportunity to work with highly competent colleagues
4.3 Opportunity to receive a high salary
4.4 Opportunity to work in comfortable working conditions
4.5 Opportunity to be promoted
4.6 Opportunity to develop ones's own ideas
4.7 Opportunity to be engaged in prestigious activities
4.8 Opportunity to work under a highly competent manager
4.9 Opportunity to contribute to science
4.10 Opportunity to provide prestige in the professional field

Other (write your answer) \_\_\_\_\_

If you answered "Little or practically none" to the previous question, write why

\_\_\_\_\_

#### 4.1 Opportunity to improve skills

Answer options	1 year	2 year
<b>High value</b>	100	100
<b>Average value</b>	-	-
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



#### 4.2 Opportunity to work with highly competent colleagues

Answer options	1 year	2 year
<b>High value</b>	100	100
<b>Average value</b>	-	-
<b>Small or practically none</b>	-	-

<b>I find it difficult to answer</b>	-	-
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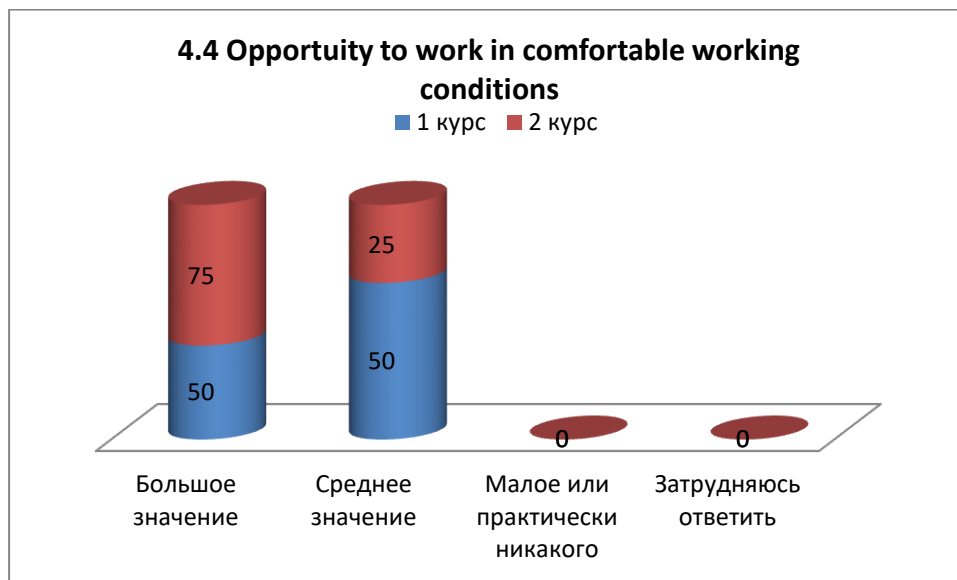
### 4.3 Opportunity to receive a high salary

Answer options	1 year	2 year
<b>High value</b>	100	75
<b>Average value</b>	-	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 4.4 Opportunity to work in comfortable working conditionsa

Answer options	1 year	2 year
<b>High value</b>	50	75
<b>Average value</b>	50	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 4.5 Opportunity to be promoted

Answer options	1 year	2 year
<b>High value</b>	50	75
<b>Average value</b>	50	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



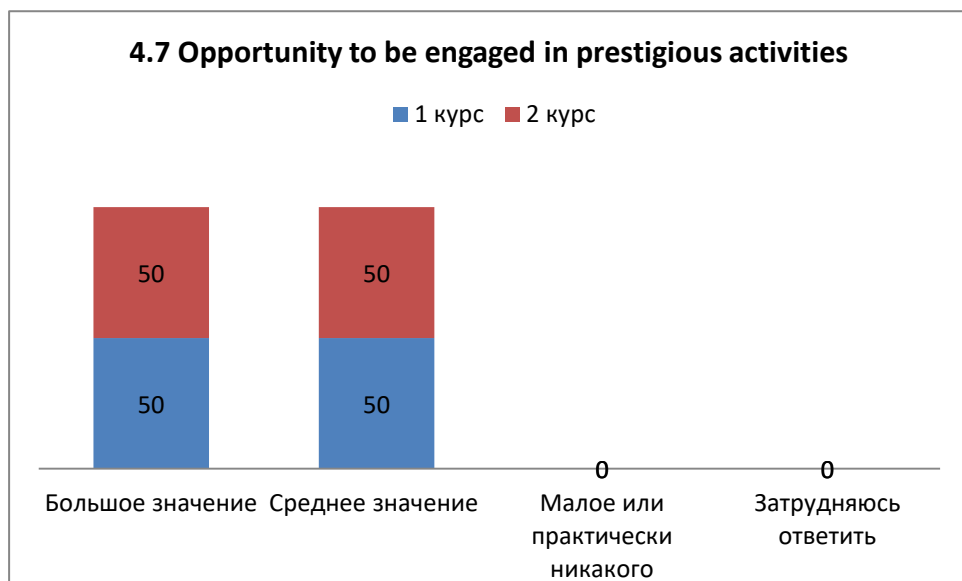
### 4.6 Opportunity to develop one's own ideas

Answer options	1 year	2 year
<b>High value</b>	100	75
<b>Average value</b>	-	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



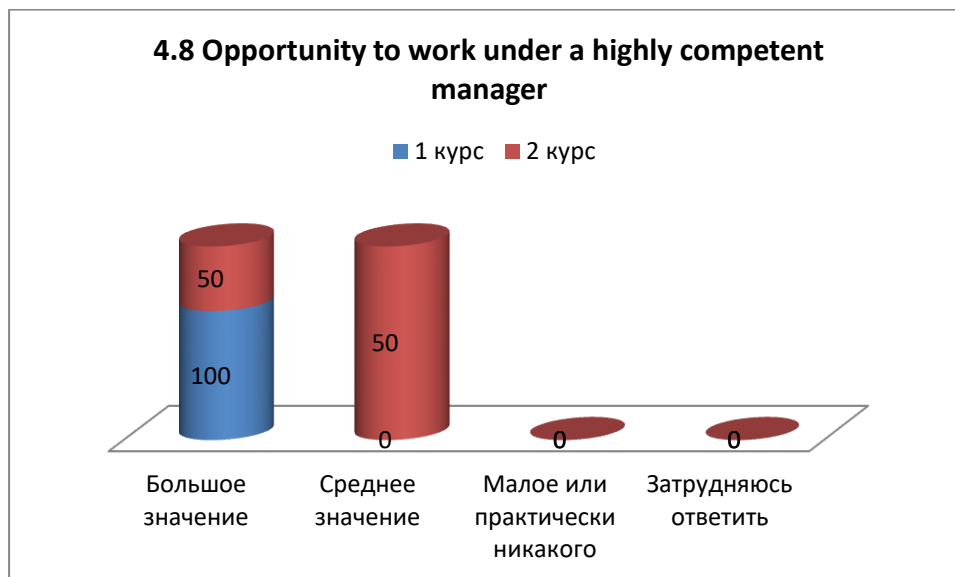
### 4.7 Opportunity to be engaged in prestigious activities

Answer options	1 year	2 year
<b>High value</b>	50	50
<b>Average value</b>	50	50
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



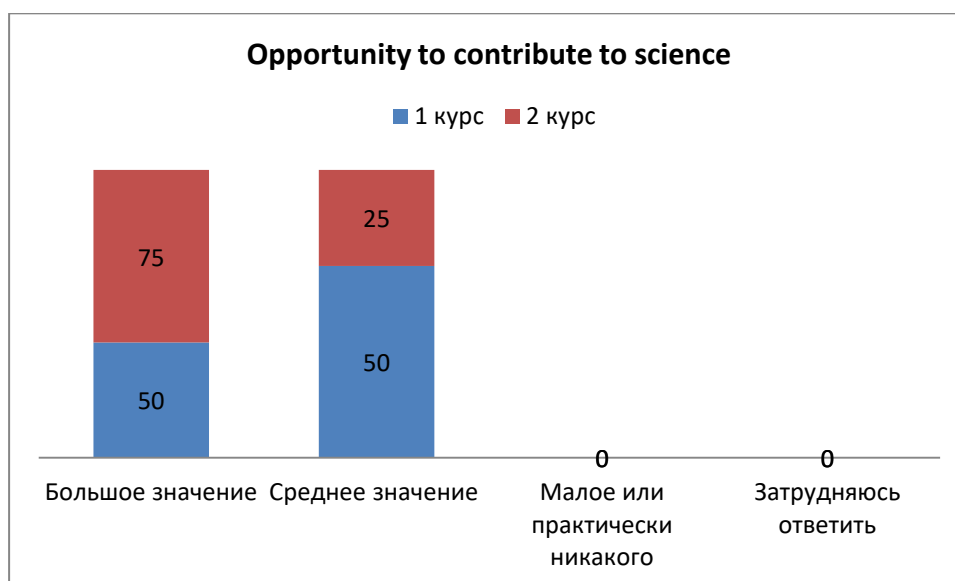
### 4.8 Opportunity to work under a highly competent manager

Answer options	1 year	2 year
<b>High value</b>	100	50
<b>Average value</b>	-	50
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 4.9 opportunity to contribute to science

Answer options	1 year	2 year
<b>High value</b>	50	75
<b>Average value</b>	50	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



### 4.10 Opportunity to provide prestige in the professional field

Answer options	1 year	2 year
<b>High value</b>	100	75
<b>Average value</b>	-	25
<b>Small or practically none</b>	-	-
<b>I find it difficult to answer</b>	-	-



**5. Are you satisfied with the level of availability of the University material and technical resources?**

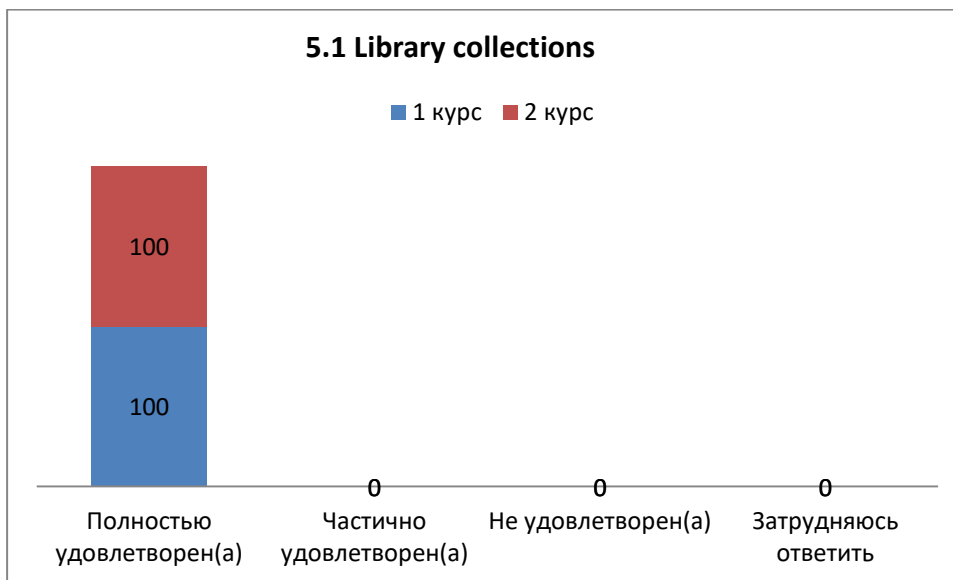
5.1 Library collections
5.2 Equipment, computers needed for the educational process and scientific activities
5.3 Internet channel width, its speed
5.4 Organization of catering
5.5 Availability and condition of sports equipment
5.6 Living conditions in the hostel

Other (write your answer) \_\_\_\_\_

If you answered “Not satisfied” to the previous question, give recommendations for improving the material and technical resources of the university \_\_\_\_

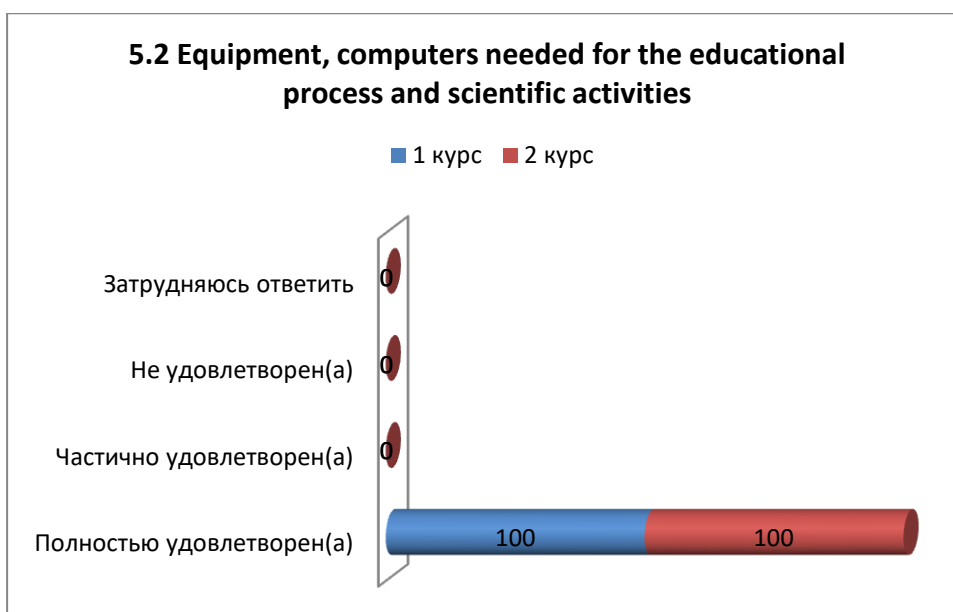
**5.1 Library collections**

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	-



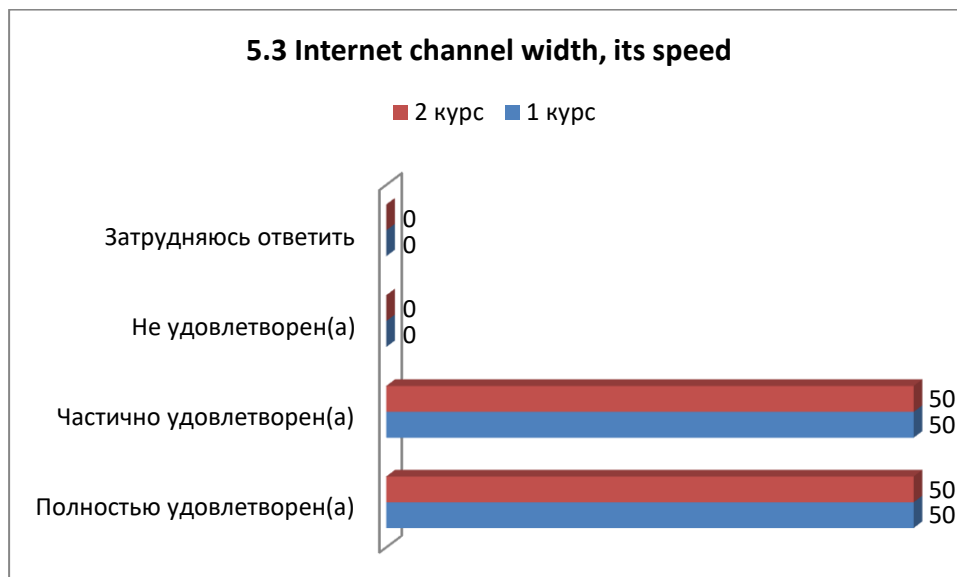
### 5.2 Equipment, computers needed for the educational process and scientific activities

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	-



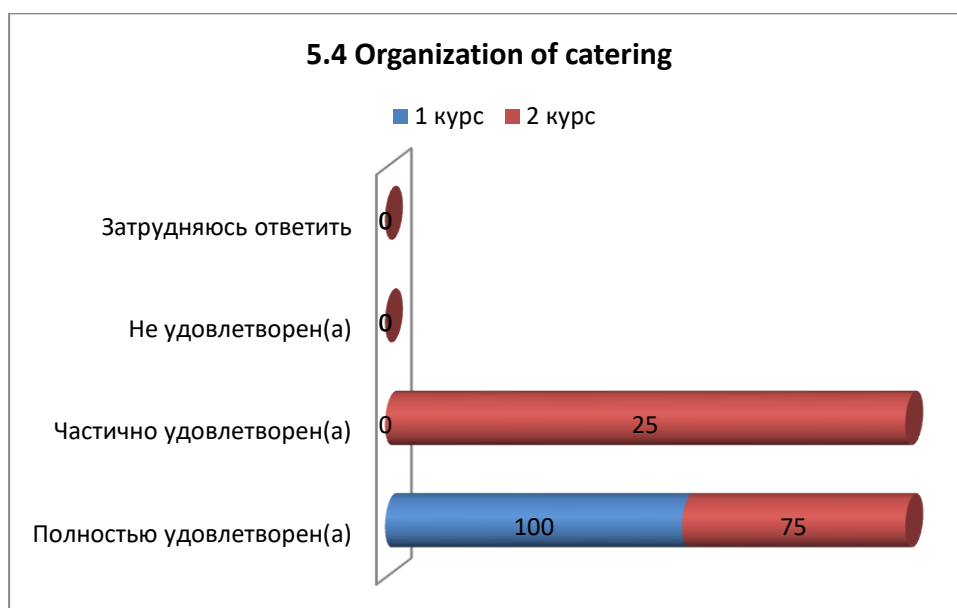
### 5.3 Internet channel width, its speed

Answer options	1 year	2 year
<b>Completely satisfied</b>	50	50
<b>Partially satisfied</b>	50	50
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	-



### 5.4 Organization of catering

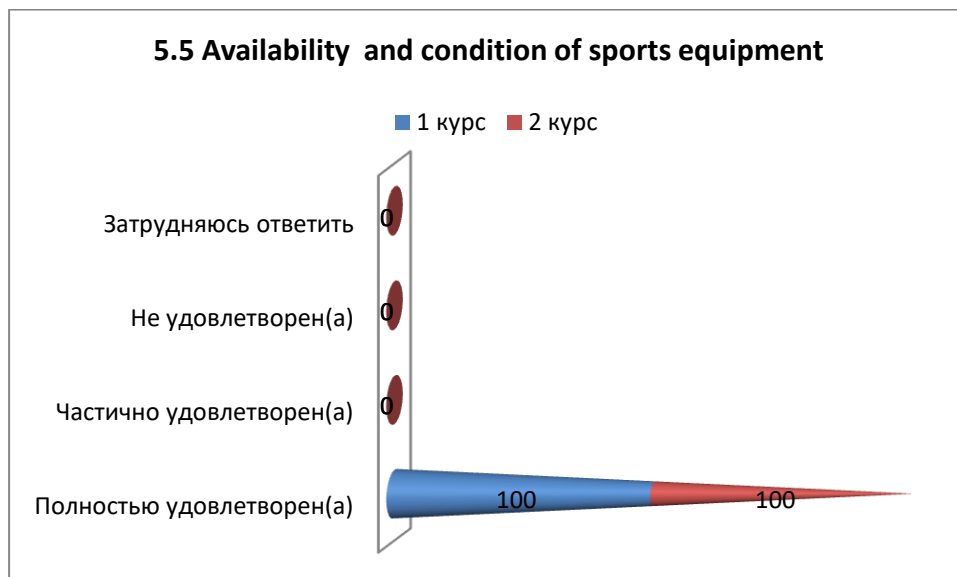
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	75
<b>Partially satisfied</b>	-	25
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	-



### 5.5 Availability and condition of sports equipment

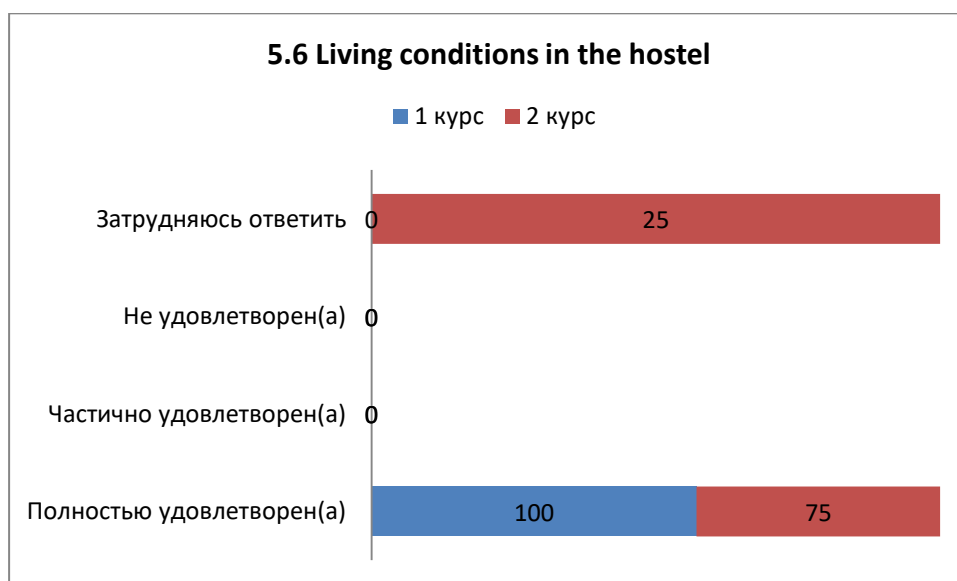
Answer options	1 year	2 year
<b>Completely satisfied</b>	100	100
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	-





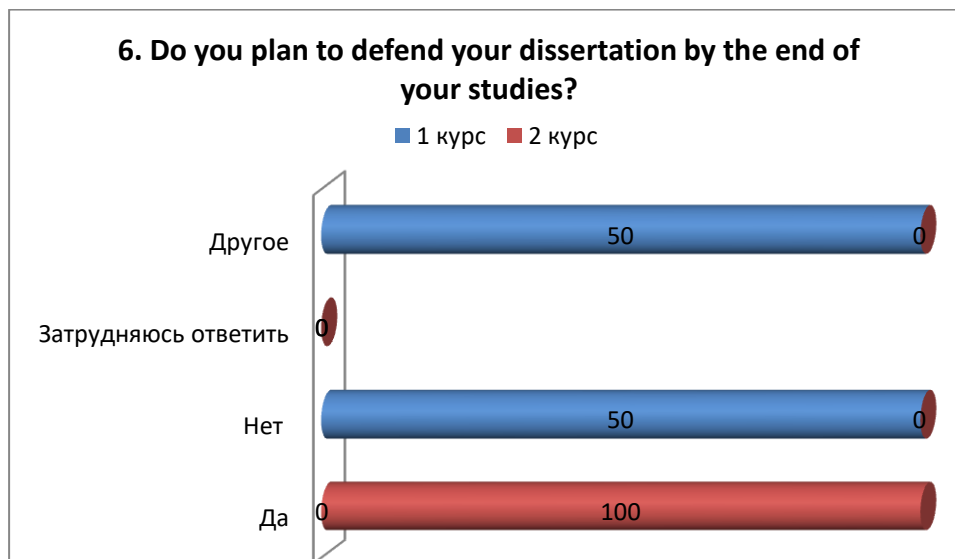
### 5.6 Living conditions in the hostel

Answer options	1 year	2 year
<b>Completely satisfied</b>	100	75
<b>Partially satisfied</b>	-	-
<b>Not satisfied</b>	-	-
<b>Difficult to answer</b>	-	25



### 6. Do you plan to defend your dissertation by the end of your studies?

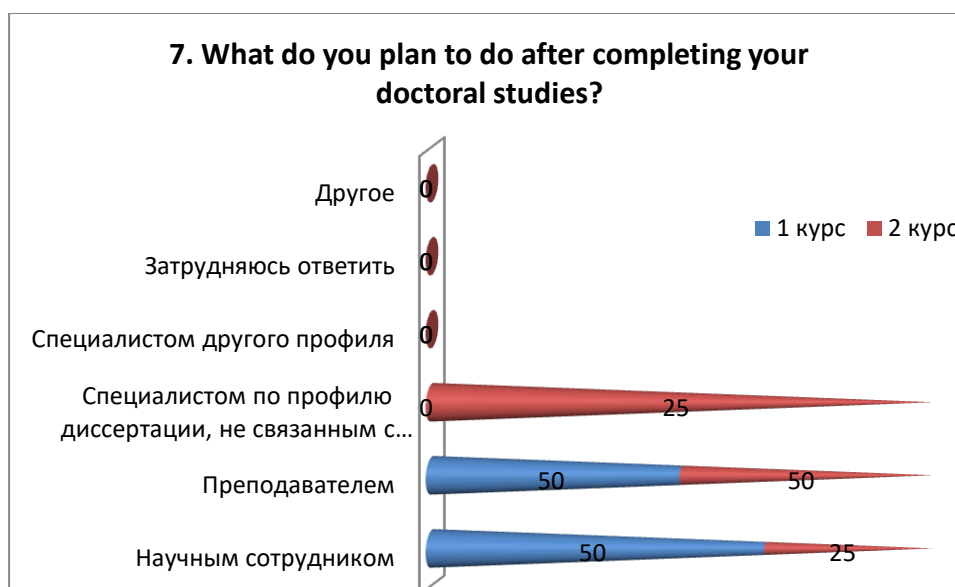
Answer options	1 year	2 year
<b>Yes</b>	-	100
<b>No</b>	50	-
<b>I find it difficult to answer</b>	-	-
<b>Other</b>	50	-



For the option Other m, students gave the following answers\*:  
- I will try.

**7. What do you plan to do after completing your doctoral studies?**

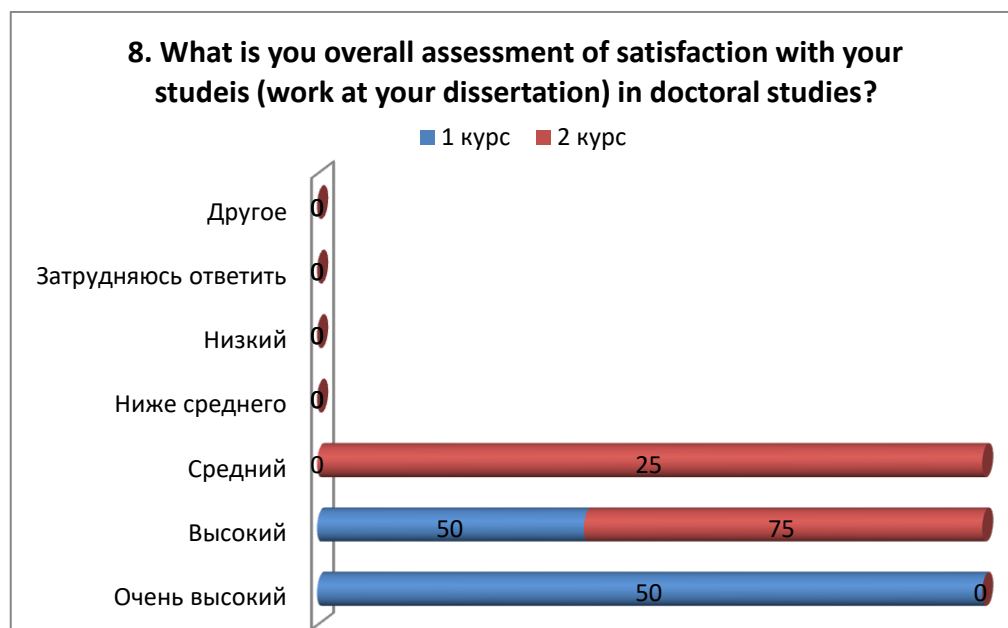
Answer options	1 year	2 year
<b>Researcher</b>	50	25
<b>Teacher</b>	50	50
<b>Specialist in the field of the dissertation not related to science and education</b>	-	25
<b>Specialist in another field</b>	-	-
<b>Difficult to answer</b>	-	-
<b>Other</b>	-	-



\*The students' answers to the option "other" and "if you answered "not satisfied..." to the previous question are presented in the original. The author's spelling and punctuation have been preserved

**8. What is your overall assessment of satisfaction with your studies (work at your dissertation) in doctoral studies?**

Answer options	1 year	2 year
<b>Very high</b>	50	-
<b>High</b>	50	75
<b>Average</b>	-	25
<b>Below average</b>	-	-
<b>Low</b>	-	-
<b>Difficult to answer</b>	-	-
<b>Other</b>	-	-



The following conclusions can be drawn from the survey results:

The analysis of the survey results shows that doctoral students are satisfied with the educational services.

Doctoral students are 100% satisfied with the relevance of the dissertation topics that correspond to their research interests. The survey also showed that they highly (100%) rate the professionalism and competence of their scientific supervisors; organizational, methodological and informational support in the preparation of dissertations; access to participation in departmental research projects, including funded ones; as well as the University's responsiveness to their requests.

The opportunities for testing and publishing the results of dissertation research satisfy all the doctoral students (100%). This indicates that the University provides doctoral students with sufficient opportunities to disseminate their research results and promotes their professional development.

Availability, completeness and reliability of the information of scientific events held at the University and beyond are rated by respondents at 100%. Doctoral students also highly (100%) rated the organization and conduct of foreign internships, as well as their effectiveness. This demonstrates that the University effectively organizes and conducts

overseas internships, providing doctoral students with valuable and productive experience, indicating that the set goals are achieved and doctoral students acquire significant knowledge and skills. The professional skills of domestic consultants in the field of research were rated by doctoral students at a very high level. All seven criteria, including the development and implementation of the research program, scientific contribution, collaboration, international reputation, compliance with the standards of academic integrity and ethics, the ability to publish research as a lead author and the definition of methodology, satisfied the respondents by 100%.

Satisfaction of doctoral students with the professional skills of the overseas consultant in the field of research is 100%. The overseas consultant provides high-quality support and guidance to doctoral students, helping them to develop their research skills, expand their knowledge and achieve success in their projects. Overall, doctoral students are very satisfied with the professionalism and commitment of the consultant.

The opportunities that doctoral students attach great importance to in their work are as follows:

- advanced training (100%);
- collaboration with highly competent colleagues (100%);
- creating prestige in the professional field (87.5%);
- receiving a high salary (87.5%);
- developing own ideas (87.5%);
- working under a highly competent manager (75%);
- contribution to science (62.5%);
- comfortable working conditions (62.5%);
- career advancement (62.5%);
- engaging in prestigious activities (50%).

The level of availability of material and technical resources of the University is assessed as satisfactory. Library funds, equipment and computers for the educational process and scientific activities, Internet, food, sports equipment and living conditions in the dormitory meet the requirements and expectations of students. To the question "Are you planning to defend your dissertation by the end of your studies?" 50% of respondents answered "Yes". In the open-ended answer, one of the respondents indicated that he would try to defend his dissertation by the end of his studies.

Half of the respondents (50%) expressed interest in teaching. A significant number of respondents (37.5%) plan to continue their careers as researchers after completing their doctoral studies. A smaller number of respondents (12.5%) intend to work as specialists in the field of their dissertation outside of academia.

Overall, respondents rated their satisfaction with their studies (work on their dissertation) as highly satisfied with their doctoral studies.

### **Recommendations:**

The head of the department must familiarize and discuss the survey results with the staff and doctoral students; if necessary, to develop an action plan to improve the quality of educational services. Doctoral students can request the survey results by e-mail from the Center for Quality Management and Accreditation [cqma\\_kstu@mail.ru](mailto:cqma_kstu@mail.ru).